



## Media Contact

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### AMERICAN ARBITRATION ASSOCIATION OPENS NEW HOUSTON OFFICE

**HOUSTON, TX, MARCH 1, 2017** – The American Arbitration Association® (AAA®) / International Centre for Dispute Resolution® (ICDR®) has moved to a new office in Houston with state-of-the-art facilities and accessible experienced AAA executives. Three major divisions—international, commercial, and construction—are housed in one regional office. Houston is a growing hub for the energy arena, especially for international oil and gas, and the AAA now is primed to serve these and other constituents.

Ingeuneal C. Gray, Vice President, Commercial Division, who now heads the office, asserts that “by increasing our local footprint in Houston, we are better able to serve this area. We have the bandwidth to help companies understand the benefits of arbitration and the importance of a well-written arbitration clause. “

She adds, “If a dispute does arise, we are primed to facilitate the dispute resolution process locally through our expertise and high level of customer service.”

The office boasts a large hearing room as well as two caucus rooms, and amenities include an arbitrator/mediator lounge, video conferencing, projection screen, WI-FI, and copier.

Ms. Gray is a 2015 AAA Higginbotham Fellow, the prestigious program that offers intensive training to up-and-coming diverse ADR professionals. Prior to joining the AAA, she ran the ICF Law Firm, PLLC, focusing on business development and compliance, as well as conflict prevention and alternative dispute resolution (ADR). Chair-elect of the Houston Bar Association’s ADR section, she holds a JD from Southern Methodist University School of Law and a BA from the University of Houston.

Yanett Quiroz continues as International Case Director, and a director specializing in construction will be added shortly.

The Houston office can be reached by telephone at 832.941.5534 or by email at [AAAHouston@adr.org](mailto:AAAHouston@adr.org).

## About the American Arbitration Association



AMERICAN ARBITRATION ASSOCIATION®



INTERNATIONAL CENTRE  
FOR DISPUTE RESOLUTION®

NEWS **ALERT**

The not-for-profit American Arbitration Association (AAA) has administered approximately 4.1 million alternative dispute resolution (ADR) cases since its founding. With 23 offices in the United States, in addition to Mexico, Singapore, and Bahrain, the AAA provides organizations of

all sizes in virtually every industry with ADR services and products. For more information, visit [www.adr.org](http://www.adr.org).

### **About the International Centre for Dispute Resolution**

As the international division of the American Arbitration Association (AAA), the International Centre for Dispute Resolution (ICDR) is one of the world's largest providers of arbitral and dispute resolution service. Established in 1996, the ICDR serves parties in more than 90 countries, with a staff fluent in over a dozen languages. Through more than 725 independent arbitrators and mediators, the ICDR provides a flexible, party-centered process over a broad range of industries and geopolitical issue. Its recently revised Rules have once again set a standard for arbitration case management. For more information, visit [www.icdr.org](http://www.icdr.org).