



3,888 Individual Filings in 2023

TOP 10 STATES

California 1,495 **Texas** 525 **Florida** 300 **New York** 231 Illinois 158 104 **New Jersey** Pennsylvania 102 Michigan 80 70 Ohio Georgia 67 1,500 300 600 900 1,200

TOP 10 INDUSTRIES**

Healthcare	417
Retail	398
Restaurant/Food Service	376
Financial Services	332
Transportation	184
Technology	154
Insurance	148
Staffing Agencies	134
Automotive	124
Energy	111
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^{**}Excludes N/A and Other Industry

MEDIAN TIME FROM FILING TO AWARD

For cases that proceed to award, time to resolution is speedy, especially when compared to U.S. District Court







TIME TO AWARD

For Cases Closed in 2023





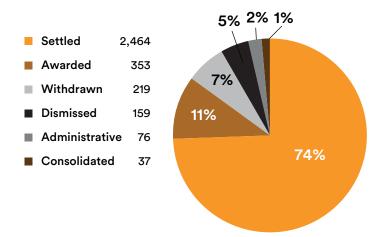
MOST CASES SETTLE







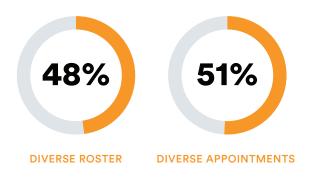
Disposition Breakdown



AAA EMPLOYMENT ARBITRATION IS CONVENIENT FOR INDIVIDUAL EMPLOYEES

Employers are required to pay for all arbitrator compensation. The AAA caps employee administrative fees on a case at \$300. In many instances, the fee is much less. In 2023, employees paid no administrative fee in 2,039 cases. AAA also waives fees for employees that cannot afford their share of the fee.

COMMITMENT TO DIVERSITY



This infographic does not include data related to employment multiple case filings.