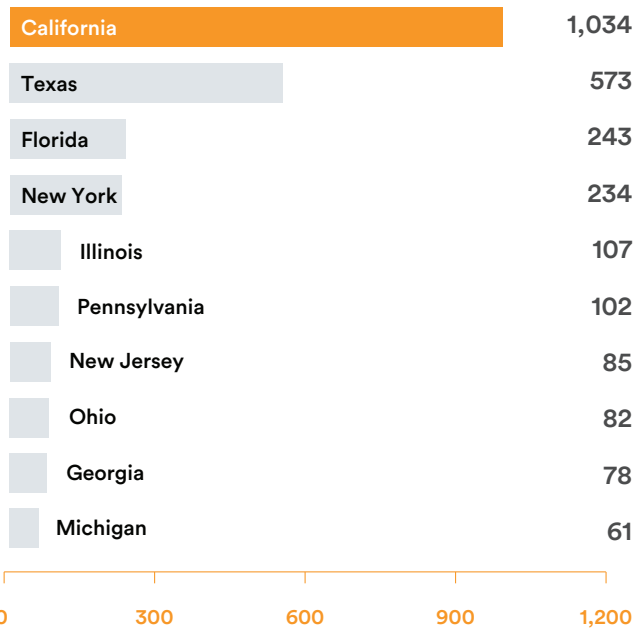


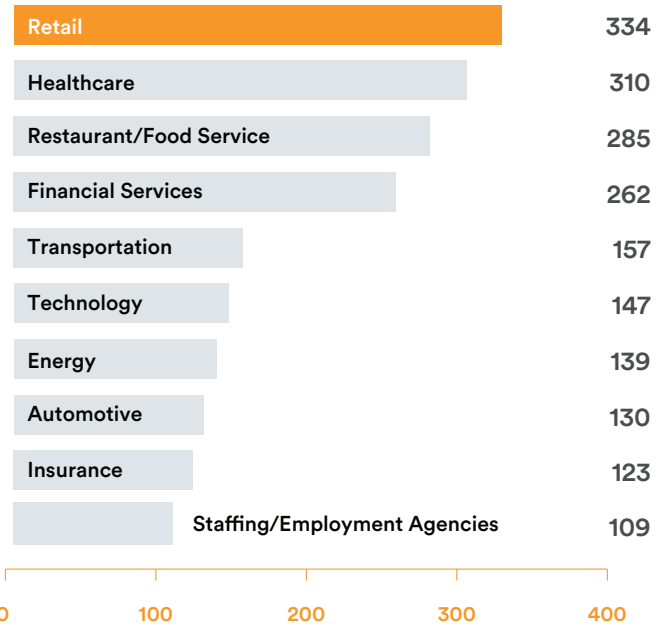


3,333 Individual Filings in 2021

TOP 10 STATES



TOP 10 INDUSTRIES**



**Excludes N/A and Other Industry

MEDIAN TIME FROM FILING TO AWARD

For the Parties that Proceed to Award - Time Resolution is Speedy, Especially when compared to U.S. District Court





MOST CASES SETTLE



2,361

CASES SETTLED PRIOR TO HEARING



3,236

of cases closed in 2021 regardless of filing year

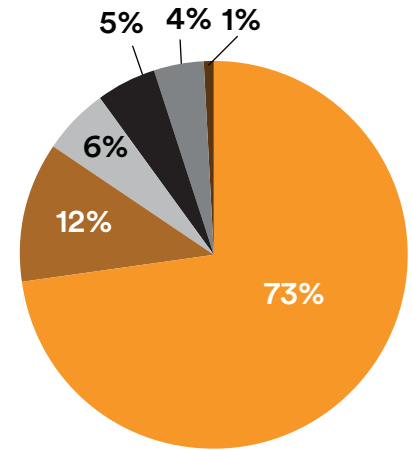


375

of cases awarded in 2021

Disposition Breakdown

Settled	2,361
Awarded	375
Dismissed	178
Withdrawn	165
Administrative	134
Consolidated	23

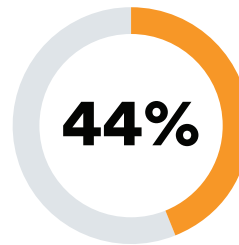


AAA EMPLOYMENT ARBITRATION IS ACCESSIBLE FOR INDIVIDUAL EMPLOYEES

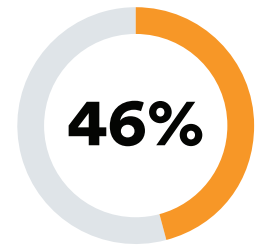
Employers are required to pay for all arbitrator compensation. Employee administrative fees are capped at \$300 and in many instances they pay less due to their employment agreement capping their fee at a lower level or requiring their employer pay for all administrative fees. In 2021, employees paid no administrative fee in 1,992 cases. AAA also waives fees for employees that cannot afford their share of the fee.

IN 2021, AAA WAIVED \$27,355 IN EMPLOYEE ADMINISTRATIVE FEES.

COMMITMENT TO DIVERSITY



DIVERSE ROSTER



DIVERSE APPOINTMENTS