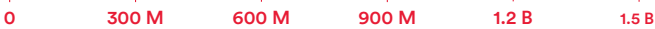
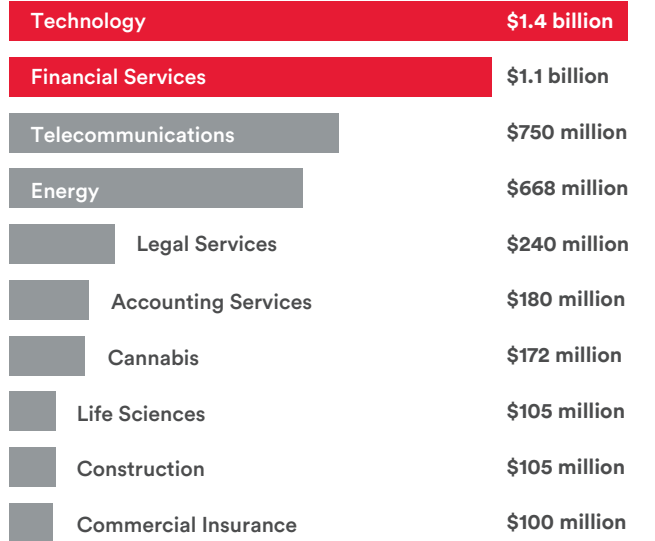




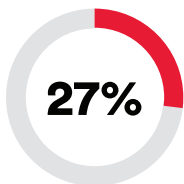
9,538

Total Number of Cases in 2020

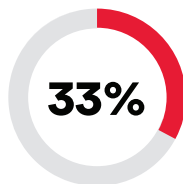
LARGEST CLAIM AMOUNTS BY INDUSTRY AMOUNTS



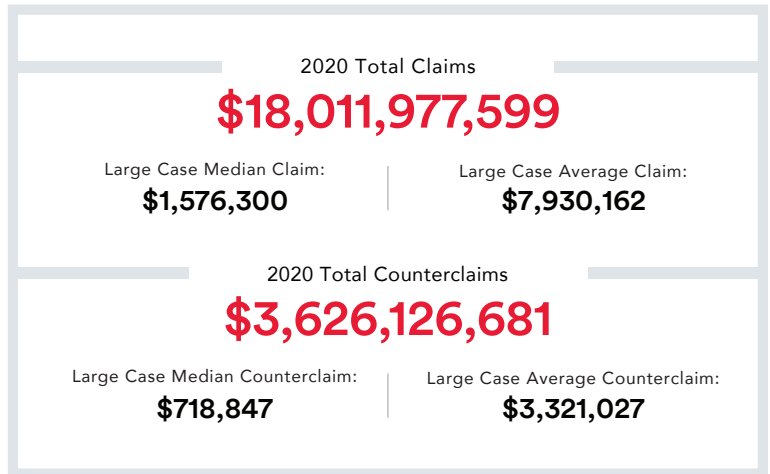
COMMITMENT TO DIVERSITY



DIVERSE ROSTER



DIVERSE APPOINTMENTS



EMERGENCY ARBITRATIONS FILED WITH THE AAA-ICDR



of applications for Emergency Measure of Protection filed

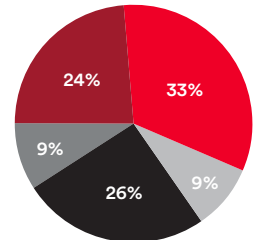


resolved



pending as of 12/31

- Denied
- Granted
- Granted in Part
- Settled
- Withdrawn



CHANGES IN CASELOAD BY INDUSTRY



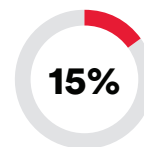
Cannabis



Aviation, Aerospace and National Defense



Healthcare



Transportation



Commercial Real Estate



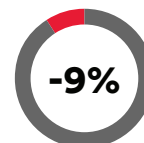
Life Sciences



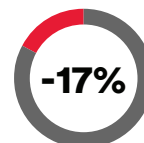
Legal Services



Advertising/Marketing



Financial Services



Telecommunications