



INFOGRAPHIC

EMPLOYMENT

Dispute Resolution

2024

Single Employment Cases Filed in 2024

4,061

TOP FIVE STATES FOR SINGLE EMPLOYMENT CASE FILINGS

California	1,568
Texas	584
Florida	290
New York	270
Illinois	113

TOP INDUSTRIES

427 Retail	404 Healthcare	389 Financial Services	383 Restaurant/ Food Service	239 Technology
187 Transportation	153 Insurance	139 Staffing Agencies	135 Energy	117 Construction

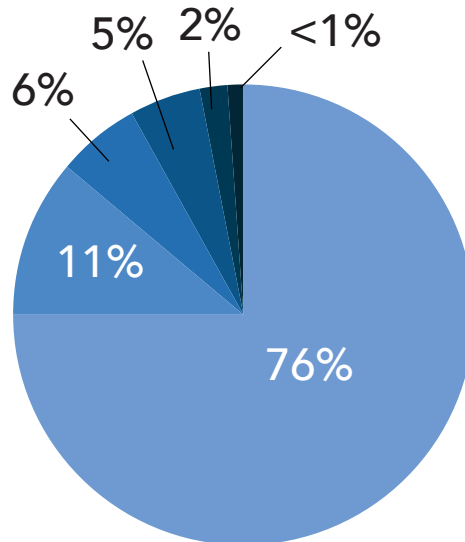
TIME TO AWARD (IN MONTHS)

AAA advanced cases to award significantly faster than U.S. District Courts in 2024.



DISPOSITION BREAKDOWN FOR CASES CLOSED IN 2024

Settled	2,640
Awarded	377
Withdrawn	200
Dismissed	161
Administrative	74
Consolidated	19



76%
OF CASES SETTLED PRIOR TO AWARD.

20%
OF SETTLED CASES CLOSED BEFORE INCURRING ARBITRATOR COMPENSATION.

CASE FILING FEES

Employers are required to pay for all arbitrator compensation. The AAA caps employee administrative fees on a case at \$350. In many instances, the fee is much less. In 2024, employees paid no administrative fees in 1,747 cases. These included cases where AAA waived fees for employees who could not afford their share of the fee or the employer paid fees on the employee's behalf.

COMMITMENT TO DIVERSITY IN 2024



This graphic does not include data related to employment mass arbitration.