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AAA-ICDR® Named Among the ‘2019 Best Nonprofits To Work For’ by *The NonProfit Times*

NEW YORK, N.Y.—April 10, 2019—The American Arbitration Association®-International Centre for Dispute Resolution® (AAA-ICDR), the largest alternative dispute resolution institution, has been recognized by *The NonProfit Times* in the publication’s “2019 Best Nonprofits To Work For” list.

The NonProfit Times, which reaches more than 36,000 executives and 300,000 managers throughout the nonprofit sector, has compiled its annual “Best Nonprofits To Work For” list for 11 years. This year is the first that the AAA-ICDR entered the running for inclusion, and of the 50 nonprofits which received the honor, the AAA-ICDR was ranked fifth among large organizations, defined as those with 250 or more employees.

The NonProfit Times partnered with Harrisburg, Pa.-based Best Companies Group (BCG) to determine which nonprofit organizations possess the characteristics of the “Best Nonprofits To Work For.” BCG prepares multiple surveys for organization employees and managers to identify the nonprofits that go the extra mile to make employees feel their contributions and ideas are valued, mentor employees and empower them to grow professionally, provide the best possible benefits to employees, and help employees strengthen their financial literacy. To view the full listing, please visit: <https://www.thenonprofittimes.com/wp-content/uploads/2019/04/best-nonprofits-to-work-for-2019.pdf>

“We want our employees to thrive in their careers here, but regardless of how long they are part of our family, we also want them to obtain a healthy work/life balance and be well-prepared to achieve a comfortable retirement,” said **Eric Dill, SPHR, Senior Vice President, Human Resources and Talent Development**. “We do our best to model our culture on ‘best places to work’ criteria, so we are very proud to be recognized by *The NonProfit Times*.”

The AAA-ICDR’s ongoing employee-centric recruitment and retention efforts made it stand out to *The NonProfit Times* and BCG. The organization’s recent accomplishments in this area include:

- Implementing predictive analysis as part of its recruitment process to identify well-suited external and internal candidates for each role.
- Furnishing standing desks to employees to reduce sitting time and improve physical health.
- Proactively encouraging employees to participate in its employer-sponsored retirement plan. Since 2016, the AAA-ICDR boosted employee participation in its retirement plan from 50 percent to 89 percent. The average voluntary employee contribution also increased from less than 4 percent to 6.5 percent.



- Increasing the company match and discretionary contributions to its 403b retirement plan so that employees have the potential to obtain an annual savings rate of 15 percent by contributing just 6 percent of their salary.

About the American Arbitration Association

The not-for-profit American Arbitration Association (AAA®) is the leading provider of alternative dispute resolution (ADR) services for parties in commercial disputes, having administered approximately 5.6 million ADR cases since its founding in 1926. With 26 offices in the United States, in addition to Mexico, Singapore, and Bahrain, the AAA provides organizations of all sizes in virtually every industry with ADR services and products. For more information, visit www.adr.org.

About the International Centre for Dispute Resolution

As the international division of the American Arbitration Association (AAA), the International Centre for Dispute Resolution (ICDR®) is the largest international provider of arbitral and dispute resolution services. The ICDR provided dispute resolution services for 1,026 international cases filed in 2017. Established in 1996, the ICDR serves parties in more than 90 countries, with a staff fluent in over a dozen languages. Through more than 725 independent arbitrators and mediators, the ICDR provides a flexible, party-centered process over a broad range of industries and geopolitical issue. Its revised Rules have once again set a standard for arbitration case management. For more information, visit www.icdr.org.