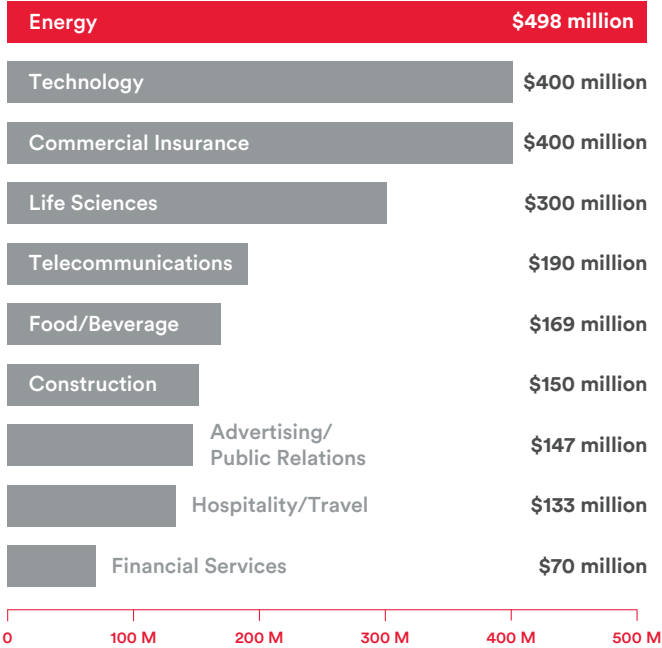




9,196 Total Number of Cases in 2021

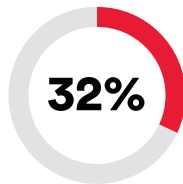
LARGEST CLAIM AMOUNTS BY INDUSTRY AMOUNTS



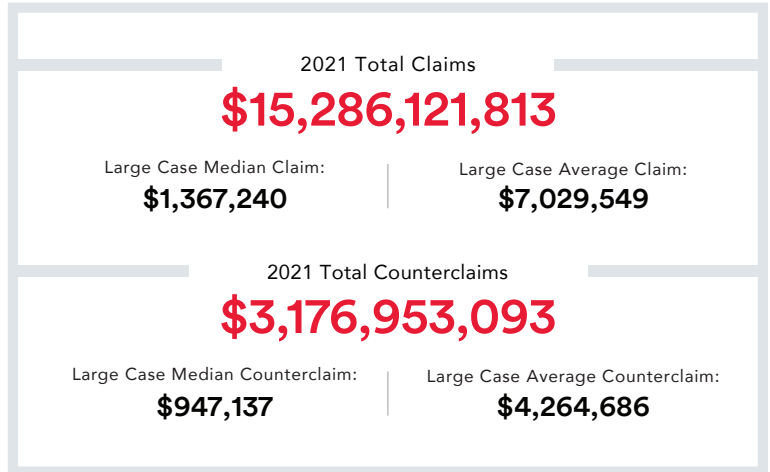
COMMITMENT TO DIVERSITY



DIVERSE ROSTER



DIVERSE APPOINTMENTS



EMERGENCY ARBITRATIONS FILED WITH THE AAA-ICDR



of applications for Emergency Measure of Protection filed

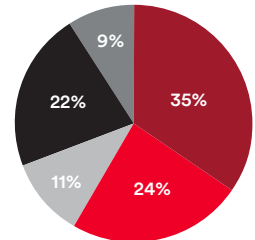


resolved



pending as of 12/31

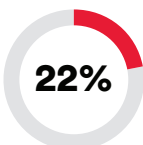
- Denied
- Granted
- Granted in Part
- Settled
- Withdrawn



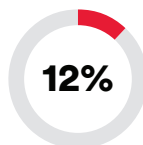
CHANGES IN CASELOAD FOR SELECTED INDUSTRIES



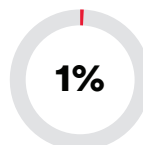
Education



Technology



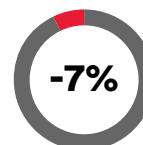
Telecommunications



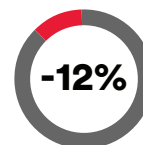
Energy



Franchise



Transportation



Commercial Real Estate